

(BT) BASIS/TRANSJACK CHECKLIST

(See attached **TRJ-IS** for reference)

- Ensure the **LAMP** is still good and firmly seated into socket.
- Ensure the **CAP** attached to the **BASIS SYSTEM CONNECTOR (BT-SC)** is not cross threaded, and is tightened down completely to make contact with the top of the track.
- Ensure the **FIXTURE TRANSJACK** plug is firmly snapped into the **BASIS SYSTEM CONNECTOR (BT-SC)** receptacle and the **SLEEVE** is not cross threaded. Tighten completely onto the **BASIS SYSTEM CONNECTOR (BT-SC)**.
- If your system is composed of multiple track sections joined together, be sure the connection at the **BASIS COUPLER (BT-512)** is not loose. If loose, be sure the two track sections are seated properly on the coupler and tighten the set screws to secure the two sections.
- If using **BASIS POWER BOLTS (BT-507)** be sure there are no stray wires that could be making contact with the track. Be sure the set screw securing the power cable is making a positive connection with the cable. Check the set screw that is securing the **BASIS POWER BOLT (BT-507)** to the track is tightened against the track.
- If using **BASIS MID-POWER FEED (BT-515)** remove bottom cap and ensure the (2) screws are tightened firmly, securing the track. Unscrew **CANOPY RETAINING NUT** and remove the canopy from the ceiling and be sure there are no loose wire connections in the J-Box.
- If using **BASIS END-POWER FEED (BT-516)** remove bottom cap and ensure the (2) screws are tightened firmly, securing the track. Unscrew canopy retainer nut and remove the canopy from the ceiling and be sure there are no loose wire connections in the J-Box.
- If using a **REMOTE POWER CANOPY (BT-519)**, tighten set screws on the **POWER BOLTS** to make a positive connection to the track. If the problem persists, remove **BASIS TRACK (BT-505)** from **CLAMPS** and remove canopy from ceiling by removing the **CENTER FINIAL** and check for loose wire connections in the J-Box.
- If using a **SURFACE MOUNT TRANSFORMER (BT-526,527,528,529)**, check the **BASIS POWER BOLT (BT-507)** connection at the track for any stray wires that may be in contact with the track. Make sure the set screw securing the power cable is making a positive connection with the cable. Check the set screw that is securing the **BASIS POWER BOLT (BT-507)** to the track and tighten if necessary. If problem persists, check for loose wire connections at the transformer.
- If you have field cut the **BASIS TRACK (BT-505)**, be sure the ends are free of any burrs that may be left.

NOTE: BE SURE TO CHECK ALL OTHER CONNECTIONS AS WELL AS THE ONES MENTIONED ABOVE

(LT) LIANA/TRANSJACK CHECKLIST

(See attached TRJ-IS for reference)

- Ensure the **LAMP** is still good and firmly seated into socket.
- Ensure the **SCREW** in the **LIANA SYSTEM CONNECTOR (LT-SC)** is tightened to secure the **LIANA SYSTEM CONNECTOR (LT-SC)** to the track.
- Ensure the **FIXTURE TRANSJACK** plug is firmly snapped into the **LIANA SYSTEM CONNECTOR (LT-SC)**, and the **SLEEVE** is not cross threaded. Tighten completely onto the **LIANA SYSTEM CONNECTOR (LT-SC)**.
- If your system is composed of multiple track sections joined together, be sure the connection at the **LIANA COUPLER (LT-512)** is not loose. If loose, be sure the two track sections are seated properly inside the coupler and tighten the set screw to secure the two sections. Do not over tighten.
- If using a **LIANA POWERCLIP (LT-701)**, be sure the track is seated properly in the **LIANA POWERCLIP (LT-701)** slot and tighten the clamp onto the track. Do not over tighten.
- If using a **REMOTE POWER CANOPY (LT-525, 509, 510)**, be sure the track is seated properly in the **LIANA POWERCLIP (LT-701)** slot and tighten the clamp onto the track. Do not over tighten. If problem still persists remove canopy from ceiling by removing the **CANOPY RETAINING NUT**, or **CENTER FINIAL**, and ensure there are no loose wire connections inside J-Box.
- If using a **SURFACE MOUNT TRANSFORMER (LT-528, 529, 526, 527)**, ensure the track is seated properly in the **LIANA POWERCLIP (LT-701)** slot, and tighten the clamp onto the track. Do not over tighten. If problem still persists, check for loose wire connections at the transformer.
- If you have field cut the **LIANA TRACK (LT-505)**, be sure the ends are free of any burrs that may be left

NOTE: BE SURE TO CHECK ALL OTHER CONNECTIONS AS WELL AS THE ONES MENTIONED ABOVE

(TR) TWIN RAIL/TRANSJACK CHECKLIST

(See attached TRJ-IS for reference)

- Ensure the **LAMP** is still good and firmly seated into socket.
- Ensure the **TWIN RAIL SYSTEM CONNECTOR (TR-SC)** is seated properly on the track, and tighten the set screws holding the connectors on the track.
- Ensure the **FIXTURE TRANSJACK** is firmly snapped into the **TWIN RAIL SYSTEM CONNECTOR (TR-SC)**, and the **SLEEVE** is not cross threaded. Tighten completely onto the **TWIN RAIL SYSTEM CONNECTOR (TR-SC)**.
- If your system is composed of multiple track sections joined together, be sure the connection at the **TWIN RAIL COUPLER (TR-512)** is not loose. If loose, be sure the two track sections are seated properly on the **TWIN RAIL COUPLER (TR-512)** and tighten the set screws to secure the two sections.
- If using **TWIN RAIL POWER BOLTS (TR-507)** be sure there are no stray wires that could be making contact with the track. Be sure the set screw securing the power cable is making a positive connection with the cable. Be sure the track is seated properly in the **TWIN RAIL POWER BOLT (TR-507)** slot and tighten the set screw onto the track.
- If using a **REMOTE POWER CANOPY (TR-530, 509, 510)**, be sure the track is seated properly in the **POWER BOLT** slot and tighten the set screw onto the track. If the problem persists remove canopy from ceiling by removing the **CANOPY RETAINING NUT** or **CENTER FINIAL** and ensure there are no loose wire connections inside the J-Box.
- If using a **SURFACE MOUNT TRANSFORMER (TR-528, 529)**, ensure the track is seated properly in the **TWIN RAIL POWER BOLT (TR-507)** slot, and tighten the set screw onto the track. If problem persists, check for loose wire connections at the transformer.
- If using a **POWER BRACKET PAIR (TR-523)**, ensure the track is seated properly into both sides of the bracket and tighten the set screws to the track, if needed. If the problem persists, remove the canopy(s) from ceiling and check for loose wire connections in the J-Box.
- If you have field cut the **TWIN RAIL TRACK (TR-505)**, be sure the ends are free of any burrs that may be left
- If you are mounting this system to a metal surface, be sure you are using the appropriate **ISOLATING PLATES** referenced in the **TWIN RAIL** section of our catalog.

NOTE: BE SURE TO CHECK ALL OTHER CONNECTIONS AS WELL AS THE ONES MENTIONED ABOVE

(CA) CABLE/TRANSJACK CHECKLIST

(See attached **TRJ-IS** for reference)

- Ensure the **LAMP** is still good and firmly seated into socket.
- Ensure the cable is seated properly in the **CABLE SYSTEM CONNECTOR (CA-SC)**. Tighten **THUMB SCREWS** onto cable if needed.
- Ensure the **FIXTURE TRANSJACK** is firmly snapped into the **CABLE SYSTEM CONNECTOR (CA-SC)**, and the **SLEEVE** is not cross threaded. Tighten completely onto the **CABLE SYSTEM CONNECTOR (CA-SC)**.
- If your system is composed of multiple track sections joined together, be sure the connection at the **CABLE TURNBUCKLE (CA-309, 310)** is not loose. If loose, be sure the two cable sections are seated properly in the **CABLE TURNBUCKLE (CA-309, 310)** and tighten the set screws to secure the two sections.
- If using **CABLE POWER BOLTS (CA-507)** be sure the power cable is making a positive connection with the **CABLE TRACK (CA-505)**. Check the thumb screw securing the power cable to ensure it is tightened properly.
- If using a **REMOTE POWER CANOPY (CA-509, 510)**, ensure the track is seated properly in the **CABLE POWER BOLT (CA-507)** slot and the power cable is making a positive connection with the **CABLE TRACK (CA-505)**, and then tighten the thumb screw onto the track. If the problem persists remove canopy from ceiling by removing **CENTER FINIAL** and ensure there are no loose wire connections inside the J-Box.
- If using a **SURFACE MOUNT TRANSFORMER(CA-528, 529)**, ensure the track is seated properly in the **CABLE POWER BOLT (CA-507)** slot and the power cable is making a positive connection with the **CABLE TRACK (CA-505)**, and then tighten the thumb screw onto the track. If the problem persists, check for loose wire connections at the transformer.
- If you are mounting this system to a metal surface, be sure you are using the appropriate **ISOLATIONG PLATES** referenced in the **CABLE** section of our catalog.

NOTE: BE SURE TO CHECK ALL OTHER CONNECTIONS AS WELL AS THE ONES MENTIONED ABOVE